



# Claims protocol

Annex to claim No:

- use the correct form for filing claims against PIERBURG product
- complete **all** the boldly outlined parts (one protocol per each claim)
- this information will be used to establish the origin of the defect more precisely and for the most objective assessment / if we do not receive the required information we cannot guarantee the time needed to settle your claim

## 1. Catalogue number of the component the claim is filed against:

### 2. Identification of the vehicle:

manufacturer:

type:

volume:

year of manufacture:

chassis number:

engine number:

engine code:

total km driven:

km driven from installation:

regular servicing?:

site of servicing: (delete inapplicable)

authorised servicing facility / non-authorised servicing facility / self-servicing

### 3. Description of the defect

### 4. Description of the activities performed to date leading to removal of the defect (important !!)

On behalf of (company):

Completed by:

signature:

Date: