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| X:\LOGA KSMSVAN\2008_LOGO FIRMY KSMSVAN\LOGO FIRMY_2008_verze 3\cerne_KSmotor_sR.jpg | **Claims** **protocol** |  |  | **Annex to** **claim No:** |  |

 |
|  | * use the correct form for filing claims against PIERBURG product
* complete **all** the boldly outlined parts (one protocol per each claim)
* this information will be used to establish the origin of the defect more precisely and for the most objective assessment / if we do not receive the required information we cannot guarantee the time needed to settle your claim
 |
|  |
| **1. Catalogue number of the component the claim is filed against:** |
|  |
| **2. Identification of the vehicle:** manufacturer:type:volume:year of manufacture: | chassis number:engine number:engine code:total km driven: | km driven from installation:regular servicing?:site of servicing: (delete inapplicable)authorised servicing facility / non-authorised servicing facility / self-servicing |
|  |
| **3. Description of the defect**  |
|  |
| **4. Description of the activities performed to date leading to removal of the defect (important !!)** |
|  |
| On behalf of (company): | Completed by:Date: | signature: |