|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  | **Claims**  **protocol** |  |  | **Annex to**  **claim No.:** |  | | | | | | |
|  | * use the correct form for filing claims against PIERBURG product * complete **all** the boldly outlined parts (one protocol per each claim) * this information will be used to establish the origin of the defect more precisely and for the most objective assessment / if we do not receive the required information, we cannot guarantee the time needed to settle your claim | | | | |
|  | | | | | |
| **1. Catalogue number of the part the claim is filed against / invoice number:** | | | | | |
|  | | | | | |
| **2. Vehicle identification:**  manufacturer:  type:  volume:  year of manufacture: | | chassis number:  engine number:  engine code:  total km driven:  km driven from installation: | | regularly serviced:  YES  NO  site of servicing:  authorised servicing facility  non-authorised servicing facility  self-servicing | |
|  | | | | | |
| **3. Description of the defect** | | | | | |
|  | | | | | |
| **4. Description of the activities performed to date leading to removal of the defect (important !!)** | | | | | |
|  | | | | | |
| On behalf of (company): | | | Completed by:  E-mail / Tel.:  Date: | | Signature: |